

International Tour 2019 12–23 March

in association with our valued sponsors

hansgrohe

KALDEWEI

DURAVIT

bathe
world's finest bathroomware

and our industry partners



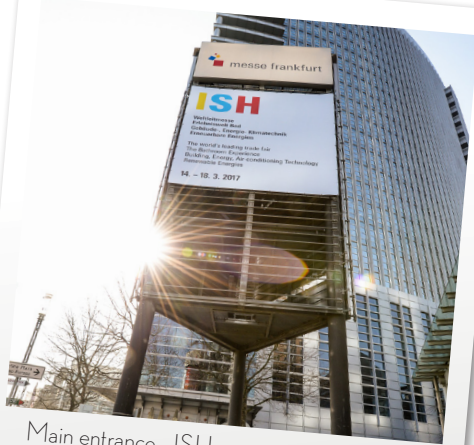
Australian International Design Tours (AIDT) invites you to visit ISH in Frankfurt, Germany in March 2019. ISH is the world's leading trade fair focussing on the responsible management of water and energy in buildings. It sets trends for modern bathroom design, sustainable heating and air-conditioning technology, and intelligent home systems with its two key sections – ISH Water and ISH Energy. ISH also meets the growing demand for comfort, convenience, individualisation, well-being and aesthetics. Integrated solutions are able to cover all these requirements and make a decisive contribution to energy efficient and resource-friendly building systems.

In addition, tour attendees will enjoy an architectural tour of the incredible Porsche Museum in Stuttgart as well as amazing German hospitality in Schiltach at the home of Hansgrohe, in Hornberg at the home of Duravit and in Münster at the home of Kaldewei (courtesy Bathe).

This 12-day International Tour is fully tax-deductible with an itinerary jam-packed with industry-focussed events plus showroom and factory tours.

ISH – The Show

No other show is as sharply focussed on forward-looking subjects such as the conservation of resources and the use of renewable energies. At the same time, ISH is the foremost showcase for sanitary installations, intelligent living and innovative building solutions. More than 2,400 exhibitors, including all market leaders from home and abroad, launch their latest products, technologies and solutions onto the world market at ISH. The ISH Water section focusses on innovative bathroom design and sustainable sanitation. In addition to the latest design developments, the world's biggest showroom for the sector spotlights modern, sustainable technology designed to meet modern needs. The ISH Energy area is the ultimate showcase for efficient heating and air-conditioning systems in combination with renewable energies and therefore the most important source of inspiration for future-oriented building services technology.



Main entrance - ISH
Photograph: Messe Frankfurt

Hansgrohe

The Hansgrohe Group is based in Schiltach in Germany's Black Forest and focusses on two internationally renowned brands – Axor and Hansgrohe. Perfection in form and function was, and still is, the Hansgrohe standard with the company renowned for its trendsetting bathroom concepts and environmentally-friendly sanitation technologies. Hansgrohe's recipe for success: tradition-based innovation coupled with sustainable corporate thinking – all enhanced by its great passion for the element water. In 2018 the Hansgrohe family celebrated its 117th birthday.



Hansgrohe's Aquademie in Germany's Black Forest



The Duravit Design Centre by Phillippe Starck.

Duravit/Bathe

Founded in 1817, Duravit is a leading international manufacturer of designer bathrooms. Duravit stands for innovative design, the intelligent use of technology and premium quality. The company develops inspirational bathrooms that enhance quality of life for users with a strong focus on sustainability. Duravit's product portfolio comprises sanitary ceramics, including wash-toilets, bathroom furniture, baths, shower trays, tapware and accessories.

Kaldewei/Bathe

A family owned company founded in 1918 in the north of Germany that is devoted to the combination of steel and enamel, Kaldewei is Europe's leading bath-maker. Its baths are formed from a thicker gauge steel with a highly-glazed porcelain enamel finish and, due to their beauty, comfort and indestructible quality, are the preferred choice for high-end bathrooms worldwide. Porcelain is the hardest wearing bath surface for unequalled durability, backed by a 30-year guarantee.



Kaldewei's headquarters in Ahlen.

Bathe is the Australian importer and distributor of Hansgrohe, Duravit and Kaldewei and is passionate about offering retailers, architects, designers, renovators and home builders bathroom fittings from the world's leading manufacturers.

Inclusions

- All transfers from arrival at the Frankfurt hotel until completion (luxury coach or similar)
- All accommodation
- All breakfasts
- 8 dinners (see itinerary for details)
- 5 lunches (see itinerary for details)
- Free Wi-Fi in all hotels
- All entry passes to ISH
- Free metro travel in Frankfurt
- Architectural tour of the Porsche Museum

Itinerary

Tuesday 12th March 2019

- 🍹 Welcome drinks at Frankfurt Hotel from 6pm
- 🍽️ Welcome Dinner

Wednesday 13th March 2019

- 📺 ISH Show – Day 1

Thursday 14th March 2019

- 📺 ISH Show – Day 2
- 🍽️ Dinner included

Friday 15th March 2019

- 📺 ISH Show – Day 3

Saturday 16th March 2019

- 🚌 Luxury coach transfer to Schiltach, Germany
- 🏠 Architectural tour Porsche Museum
- 🍽️ Dinner included

Sunday 17th March 2019

- 🏠 Free day
- 🍽️ Dinner included

Monday 18th March 2019

- 👁️ Factory and showroom tours at Hansgrohe
- 🍽️ Lunch and Dinner included

Tuesday 19th March 2019

- 👁️ Factory and showroom tours at Hansgrohe
- 🍽️ Lunch and Dinner included

Wednesday 20th March 2019

- 👁️ Factory and showroom tours at Duravit
- 🍽️ Lunch and Dinner included

Thursday 21st March 2019

- 🚌 Luxury coach transfer to Münster, Germany
- 🍽️ Lunch included
- 🏠 Free evening

Friday 22nd March 2019

- 👁️ Factory and showroom tours at Kaldewei
- 🍽️ Lunch and Dinner included

Saturday 23rd March 2019

- ✈️ Tour concludes — own arrangements

Flight Arrangements

Flight arrangements are **NOT** included in this prospectus if they are not part of the stated itinerary above. AIDT also strongly recommends full travel insurance be taken out prior to departure.

Cost

Participants and accompanying partner/s \$3,999.00 (per person)
\$700.00 Single Room Supplement

Please note: only 6 single rooms and 9 double rooms are available

Payment Schedule

Deposit	\$1,500.00	Non-refundable/per person To be paid on return of booking form
Final Payment	\$2,499.00	Payable by 31st December 2018 (plus \$700 single supplement, if applicable)

About Australian International Design Tours (AIDT)

As regular visitors and tour leaders to many overseas design shows, Simon Hodgson and Melanie Gardener are well placed to guide you effortlessly through your time at ISH and with sponsors Hansgrohe, Duravit and Kaldewei. Let AIDT take the stress out of your trip and help you enjoy this fascinating experience with other like-minded industry professionals. AIDT is a division of SJV Administration P/L (ABN 38 100 205 301).

For more information contact

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Melanie Gardener ☎ +61 404 064 922

✉ simon@thekitchenandbathroomblog.com.au
✉ melanie@thekitchenandbathroomblog.com.au



The amazing city of Frankfurt — a perfect blend of old and new.

Booking Form

Personal Details (Main Participant)

Full name (as shown on passport)

Postal Address

Email Address

Work Phone#

Mobile Phone#

Date of Birth

Passport Number

Company/Name for invoice:

Personal Details (Partner/Spouse/Other)

Full name (as shown on passport)

Postal Address

Email Address

Work Phone#

Mobile Phone#

Date of Birth

Passport Number

Food Allergies (if any) – Main Participant

Food Allergies (if any) – Other Participant

I/we acknowledge that I/we have read and accept the three-pages of terms and conditions as attached:

Main Participant Partner/Spouse/Other

Payment Details

Cardholder's name

Visa

Mastercard

[illegible]

Expiry date/.....

Signature

Amount \$.....

Note: Credit Card payments incur a 1.5% surcharge (we accept Mastercard and Visa only)

-OR-

Direct deposit AIDT (SJV Administration P/L T/as) BSB: 062 225 A/C: 1014 9490

Please include your surname and "AIDT 2019" as the reference (eg "Jones AIDT 2019")

Please Note

Upon payment, this booking form will become your receipt. Please keep a copy.

Australian International Design Tours (A division of SJV Administration P/L ABN 38 100 205 301)

Return completed forms to melanie@thekitchenandbathroomblog.com.au

Terms & Conditions

Definitions

"The Tour" means the Tour as referred to in the prospectus.

"The Operator" means Australian International Design Tours.

(also referred to as "AIDT", a division of SJV Administration Pty Ltd ABN 38 100 205 301).

"Participant" means the member of the Tour and any accompanying guest.

"Hansgrohe" means Hansgrohe Pty Ltd, ABN 70 134 862 650 — a sponsor of the Tour.

"Bathe" means Bathe Pty Ltd ABN 35 088 399 375 — a sponsor of the Tour.

"Duravit" means Duravit AG — a sponsor of the Tour.

"Kaldewei" means Franz Kaldewei GMBH & Co. KG — a sponsor of the Tour.

The promoter of the Tour is SJV Administration Pty Ltd.

Your Contract

A "booking" means any order for products or services made by the Participant which is accepted by The Operator. Acceptance will be made by AIDT (and a contract concluded) when full payment is received and a confirmation email from AIDT is sent. All travel products and services offered are subject to availability.

Travel Insurance

AIDT strongly recommends the Participant take out relevant insurance for the tour as there may be circumstances where AIDT cannot accept liability (eg. delays, changes in the Participant's health or cancellations beyond its control). AIDT requires copies of Participant insurance policies to be supplied prior to the Participant leaving Australia.

Our Price Policy

Prices quoted are based on ground and transportation costs prevailing at the date of booking. AIDT reserves the right to change prices at any time prior to the booking being confirmed. However, once the booking has been confirmed to you, and you have paid the full balance, the price quoted is guaranteed. Any increase in GST or any other Government-imposed taxes (here in Australia or overseas) and currency changes in relation to an adverse currency exchange may incur a variation.

Flights

AIDT is not responsible, unless otherwise stated in the prospectus, for the purchase, arrangement, scheduling and/or accuracy of any flights.

It is the participant's responsibility to purchase, confirm, liaise, and partake on any flights. As such, AIDT is not responsible for schedule changes or cancellations but we will provide you with any reasonable assistance you require via our representatives. We strongly recommend (particularly if you are flying economy class) you check in early if you have particular seat requests. Once you have confirmed your flights you are required to forward details of Australian departure flights and European return flights to AIDT.

Hotels and Other Accommodation

AIDT acquires hotel and accommodation star ratings from a variety of sources and offers them as a general guide only. However, these are not necessarily the official local ratings and you should be aware that standards can vary between hotels and accommodation of the same class in different countries, and even in the same country. Different countries have different standards; a 3-star hotel in one country is not necessarily equivalent to a 3-star hotel in another.

Many hotels and other accommodation, especially in cities and major resorts, accommodate conventions and conferences. Also, at certain times of the year, some destinations have an influx of groups such as students, associations or clubs. We do not have exclusive use of the properties featured on the prospectus. The hotels AIDT offers are shared with guests from many countries with different cultures and customs and of mixed age groups.

Images: While we endeavour to ensure that property images displayed on the AIDT prospectus are an accurate and up-to-date representation of the properties, we cannot guarantee this always to be the case. The images are provided to give a general 'feel' only. Amenities, facilities and descriptions — While we endeavour to ensure that information and descriptions of property amenities, facilities and descriptions are accurate and up to date, we obtain this information from our Travel Suppliers and so cannot guarantee this always to be the case. The information is provided to give a general 'feel' for the property only.

Terms & Conditions cont...

General Delivery of Your Booking

AIDT relies on the information provided by the Participant as being accurate and therefore cannot be held responsible if paper tickets are lost due to an incorrect address being provided by the Participant, or your booking does not arrive due to an incorrect email address or your junk email settings. You must notify us immediately if you change your email address or contact telephone number. In addition, please check the name on your passport matches the name on your booking confirmation.

Acceptance of the Participant's Booking

AIDT will only accept bookings on the following grounds:

- Participants may bring a guest who is a son, daughter, partner or spouse of the Participant but all Participants must be 18 years or older as at the date of commencement of the Tour.
- Participants accept the booking is not a guaranteed reservation until the correct monies have been received by AIDT.
- Participants agree AIDT may use monies paid by Participants for any purpose related to bookings, promotion and or reservations as it sees fit.
- Participants agree it is the responsibility of the Participant to advise AIDT if confirmation of the booking is not received.
- Participants agree to abide by directions given by AIDT tour staff and the Tour Leaders at all times while on the Tour, and by representatives of Hansgrohe, Duravit and Kaldewei while at their respective premises.
- Participants agree to inform AIDT in the event of a change of circumstances, health or any matter that may affect their ability to participate on the Tour.
- Participants agree, if they have a complaint whilst on Tour, they must first inform the Tour Leaders at the earliest possible opportunity so that attempts can be made to rectify the complaint in a timely manner.
- Participants agree, should the same matter be unsatisfactorily resolved, the Participant has 30 days to inform AIDT in writing of the said complaint.

Cancellations or Modifications by the Participant

Any request for cancellation/modification must be made in writing and acknowledged by AIDT. The date of which any correspondence relating to a cancellation/modification is received by AIDT will be the date on which AIDT determines any cancellation fees.

Cancellation

A cancellation by the Participant, once a booking has been received, will incur the following charges:

- Cancellation within more than 90 days of the commencement date of The Tour — a fee of 50% of the contracted price.
- Cancellation within 45-89 days of the commencement date of The Tour — a fee of 75% of the contracted price.
- Cancellation within less than 44 days of the commencement of the Tour — a fee of 100% of the contracted price.

Modification

If the Participant wishes to make any amendments to their booking, other than increasing the number of Participants travelling (acceptance of which is subject to availability) you may have to pay an Amendment Fee.

Alterations and Cancellations to The Tour

AIDT reserves the right to alter the proposed itinerary should it deem the action worthy of change. AIDT also reserves the right to cancel the Tour for any reason. The participant agrees AIDT is not responsible for incidental expenses incurred by the participant in the event of the Tour being cancelled. The participant agrees, in the event the Tour is cancelled, they have the option to transfer monies paid to a future tour or have refunded all monies paid at that time by the Participant.

Payment

Payments must be made by the dates as specified on your confirmation booking form. AIDT reserves the right to charge an administration fee of \$100.00 in recovering any late payments.

Participant Behaviour

It is the Participant's responsibility to ensure you do not behave in a way which is inappropriate or causes offence or danger to others or which risks damage to property belonging to others (including but not limited to drunkenness) while on the Tour. If your behaviour is inappropriate and/or causes offence, or damage to others, or risks damage to property belonging to others, AIDT reserves the right to cancel your booking, in which case AIDT's responsibility to you will cease immediately and you will not be eligible for any refunds, payments of compensation and/or any reimbursement of any cost or expenses you may incur as a result of such termination. Further, you will be liable to reimburse AIDT for any expenses incurred as a result of such termination.

Terms & Conditions cont...

Participant's Obligations

Participants agree to be bound by the following obligations, including without limitation:

- You accept financial responsibility for all transactions made under your name or account.
- You must be 18 years of age or over and have legal capacity.
- You warrant that all information you provide about yourself or members of your household shall be true and accurate.
- The transmission of threatening, defamatory, pornographic, political, or racist material or any material that is otherwise unlawful is expressly prohibited.
- The promotional material and any content may not be modified, copied, transmitted, distributed, sold, displayed, licensed or reproduced in any way by you, except one copy of the information contained within the prospectus may be made for personal, non-commercial use.

Liability

All reasonable care has been taken in contracting with the suppliers whose services comprise the various components of the Tour. AIDT accepts responsibility for all arrangements, which are wholly within its control, and this includes any acts and/or omissions by our employees, appointed agents or suppliers whereby those services prove to be deficient or not of a reasonable standard.

Compensation

Under the Trade Practices Act 1974, consumers have the right to compensation if services are not provided with care and skill or if services are not reasonably fit for a particular purpose made known by the Participant. This right cannot be excluded. Subject to the above statutory rights, AIDT shall not be liable in respect of any injury, damage, loss, accident, delay or irregularity that may be caused to the Participant or their property however caused or arising during or in connection with the Tour and any other services booked through AIDT. AIDT makes no representation or guarantee with respect to the standard of accommodation, transport or other service arranged by AIDT and shall not be liable or in any way responsible for any failure of a service provider to provide such services. AIDT believes the contents of the prospectus to be true at the time of release, but makes no express or implied agreement, representations or warranty to that effect or in relation to any of the contents of that said prospectus.

Force Majeure

AIDT shall not be liable for any failure in the course of this Agreement if the same shall arise out of a force majeure event. This shall include, without limitation, government intervention, wars, civil commotion, hijacking, fire, flood, accident, storm, strikes, lockouts, terrorist attacks, or industrial action affecting AIDT and or its suppliers.

Terms and Conditions

AIDT reserves the right to change or update the Terms and Conditions from time to time without prior notice to Participants. If changes are made to the Terms and Conditions, booked Participants will be advised in writing.

General Law

This Agreement is between the Participant and AIDT and is governed by Australian Law and the exclusive jurisdiction of the Australian Courts.